26

RETURN CENTERS WITH RULES-BASED DISPOSITIONING OF MERCHANDISE

ABSTRACT OF THE DISCLOSURE

5

10

The present invention provides a method and system for processing returns at a return center. The return center accesses return rules of a merchant associated with an item of merchandise that has been returned by a customer. The item is then processed according to one or more of the return rules. The processing may include determining the eligibility of the return, notification to a merchant associated with the return, crediting of an account associated with the customer, and/or subsequent disposition of the return.